

# Isaac Militante

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## Experience

### Starbucks

Barista | Potomac, MD | October, 2019 - Present

- Prepared food and beverages according to standard recipes and quality guidelines.
- Customized orders based on customer preferences and dietary requests.
- Delivered attentive and friendly customer service.
- Handled cash and processed payments accurately.
- Maintained safety, sanitation, and food handling standards.
- Supported multiple store operations during each shift (e.g., restocking, cleaning, organizing, and assisting team members).

### Starbucks

Shift Supervisor | Potomac, MD | October, 2024 - January, 2026

- Led shift operations by delegating tasks and assigning team positions.
- Customized orders based on customer preferences and dietary requests.
- Delivered attentive and friendly customer service.
- Handled cash and processed payments accurately.
- Maintained safety, sanitation, and food handling standards.
- Supported multiple store operations during each shift (e.g., restocking, cleaning, organizing, and assisting team members).

## Skills

### Technical

Wireframing, usability testing, information architecture, HTML, CSS, user interviews, accessibility (WCAG), prototyping, Figma, Adobe Creative Cloud (After Effects, Illustrator, Lightroom, Photoshop, Premiere)

### Core Competencies

Leadership, delegation, workflow management, problem-solving, adaptability, communication, customer-focus, teamwork, efficiency, multitasking, reliability, time-management

## Education

### Arizona State University | Tempe, AZ | 2026

Bachelor of Science (BS) Graphic Information Technology (User Experience)

Dean's List - Fall 2024, Spring 2025, Fall 2025