

Isaac Militante

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Experience

Starbucks

Barista | Potomac, MD | October, 2019 - Present

- Prepared food and beverages according to standard recipes and quality guidelines.
- Customized orders based on customer preferences and dietary requests.
- Delivered attentive and friendly customer service.
- Handled cash and processed payments accurately.
- Maintained safety, sanitation, and food handling standards.
- Supported multiple store operations during each shift (e.g., restocking, cleaning, organizing, and assisting team members).

Starbucks

Shift Supervisor | Potomac, MD | October, 2024 - January, 2026

- Led shift operations by delegating tasks and assigning team positions.
- Customized orders based on customer preferences and dietary requests.
- Delivered attentive and friendly customer service.
- Handled cash and processed payments accurately.
- Maintained safety, sanitation, and food handling standards.
- Supported multiple store operations during each shift (e.g., restocking, cleaning, organizing, and assisting team members).

UPS

Package Handler | Gaithersburg, MD | June 2019 - September 2019

- Load packages onto the delivery trucks in the morning before they head out on their delivery routes for the day.

Lifetime Fitness

Lifeguard | Gaithersburg, MD | Fall 2016 – January 2020

- Maintain continuous surveillance of people in the pool.
- Enforce applicable pool policies and regulations.
- Rescue swimmers in distress.
- Provide emergency care.
- Maintain records, reports, and activity logs.
- To provide entertaining, educational, friendly, and inviting, functional and innovative experiences of uncompromising qualities that meet the health and fitness needs of the entire family.

Skills

Technical

Wireframing, photography, videography, usability testing, information architecture, HTML, CSS, user interviews, accessibility (WCAG), prototyping, Figma, Adobe Creative Cloud (After Effects, Illustrator, Indeed, Lightroom, Photoshop, Premiere)

Core Competencies

Leadership, delegation, workflow management, problem-solving, adaptability, communication, customer-focus, teamwork, efficiency, multitasking, reliability, time-management

Education

Arizona State University | Tempe, AZ | 2026

Bachelor of Science (BS) Graphic Information Technology (User Experience)

Dean's List - Fall 2024, Spring 2025, Fall 2025

Montgomery College | Rockville, MD

General Studies